

WELCOME TO THE FUTURE!

Making the Most of Your Mainstream Fiber Internet

You've got lightning-fast fiber internet. **Now what?**

Our fiber to the home network offers one of the fastest internet connections available, and with a few simple tips can help you make the most of your fiber speeds, particularly when using Wi-Fi in your home:

Minimize interference: Wi-Fi networks rely on radio signals that can be obstructed or weakened by various building materials, such as cinder block, concrete, metal, and even wood or drywall. Make sure that walls or other solid objects aren't interfering with your Wi-Fi signal. Additionally, other radio signals, such as those from microwaves or baby monitors, can also impact signal strength and speed.

Check Device Age: Generally, newer phones, computers, and tablets are capable of supporting faster internet speeds compared to older devices. If you're using an older phone or tablet, upgrading could improve your connection speed.

Router Placement: Wireless speeds typically drop as you get farther from the router. Keep your laptop or tablet as close to the router as you can. It's also best to avoid placing your router on the floor or in closets and cabinets. Staying within 100 feet of the router will help ensure better Wi-Fi speeds. If you frequently need a stronger signal, you might want to consider adding a Wi-Fi extender.

Know how many devices you have connected: Your bandwidth is shared by all connected devices, so adding more devices can reduce speeds for everyone. Smart home devices, like appliances and security systems, also use bandwidth as they constantly communicate with the router.

Did you know?

The average number of connected devices in the home is 19!

MAINSTREAM
fiber networks

Need Help? Contact Support!
844.752.6736 | www.msfiber.net



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More Frequently Asked Questions

What does symmetrical service mean?

What makes Mainstream Fiber internet stand out from the competition is our symmetrical service. We provide the same lightning-fast upload and download speeds – 1,000 Mbps (1 Gigabit) both ways!* It's like a two-way highway where traffic can zoom at top speed in both directions.

This means you can:

- Share large files faster
- Video call for work-from-home, remote learning or telehealth visits seamlessly, without interruptions or delays
- Download movies or games in minutes, not hours

Other networks promise speed but don't deliver.

- Downloads are fast
150 Mbps or 250 Mbps
- Uploads are not – 3 Mbps or 20 Mbps

Why is my speed test not showing a maximum internet speed?

While Mainstream Fiber internet offers an impressive maximum speed of 2 Gigabits per second*, it's completely normal for speed tests to show slightly lower results.

- It's important to note that the speed test measures the performance of your device, not the network itself. Any variations in the test results are usually due to the device or server, rather than the network speed.
- To experience full gigabit speeds, a wired connection to the network interface is required. Mobile devices on Wi-Fi will generally see lower speeds, but they'll still enjoy fast and reliable performance!



Looking to **dig** in the future?
Call Indiana 811 to avoid cutting fiber lines

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